



Hotel Krone

Tradition seit über 115 Jahren ...



Welcome to our Hotel Krone!

As a family-run 4-star private hotel, since 1902, we have always attached great importance to first-class service, maximum comfort, and special attention to detail. Our 60 largely renovated rooms feature the latest technology equipment, HD TV, Sky Access, air conditioning and high-speed Wi-Fi, as well as an original room concept.

The proximity to the A8 direction Frankfurt / Stuttgart and the Goldtown Pforzheim makes the hotel the ideal starting point for private or business travelers. Both, culture, and sports enthusiasts, will find a great entertainment program. For the end of a perfect day, you will find relaxation in our wellness area including a Finnish sauna, a modern gym, and our relaxation rest room.

In addition to 60 hotel rooms, we offer especially for our food lovers different dining venues as our restaurant with a high-class cuisine and our traditional lounge. Our business guests await a great conference capacity for your perfect meeting or conference. Again, a very warm welcome!

Ihre / Your Familie Suedes & Krone Team

Bei weiteren Fragen wenden Sie sich bitte an die Rezeption. / In case of inquiries please contact the front desk.

A-Z Guide

- Adapter/
Extension cables:** Adapters, chargers for diverse mobile phone devices and extension cables are available free of charge at the front desk. Please return the items after use.
- At Its Best?** Your feedback is important to us! Please share your comments with us on our Google reviews, TripAdvisor, or Holiday Check. This is the way to become each day a little better. Thank you for your help!
- Baby Beds:** Baby beds are available free of charge.
Please contact the front desk.
- Bank:** The reception will be glad to inform you about location & opening hours. The closest ATM is located at Sparkasse Niefern, Hauptstr. 36
- Bar:** Our hotel bar is opened daily from 4:00 p.m. until midnight.
We serve fresh snacks, appetizers, and sparkling drinks.
- Breakfast:** You can enjoy our rich breakfast buffet daily from 6:30 a.m. to 10:00 a.m. in our restaurant. With pleasure we also serve breakfast for a supplementary service fee of 3.00 € per order in your room. Please contact the front desk reception for more information.
- Bathrobe:** We will be glad to offer a bathrobe, sauna towels and slippers free of charge at the front desk. Please return the items after use.
- Cab/ Taxi:** Our front desk team will be delighted to order a taxi for you.
- Car rental:** For car-rental and taxi information please contact the reception desk, we will be happy to help you organize transportation, Tel. no. 10.
- Check In /
Check Out:** Your room is available for check in from 03:00 p.m. on. Please check out latest 11:00 a.m.. If you intend to check out later, please contact the reception desk and check for availability. Feel free to leave your luggage free of charge at the front desk until 08:00 p.m. on the day of departure. For luggage storage after 8:00 p.m., please contact our reception desk.
- Children:** Children younger than 7 years spend the night free of charge in the bed of their parents. If you need an additional bed, please ask the front desk to check availability.
- Church Services:** For information, please contact the reception desk.
- Conference:** Our conference staff will be glad to inform you about our banquet room facilities up to 40 persons. A conference information brochure will be provided upon request at the front desk.
- Cosmetic Products:** For complementary sanitary or cosmetic products, please contact the front desk (for example: towels, facecloths, one-way shaver, shower caps, oral hygiene, etc.) available from 6.00 am to 10.00 pm.

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- Credit Cards:** The following credit cards are accepted: American Express, Mastercard, Electronic Cash (Maestro Card) and Visa Card.
- Currency exchange:** Please contact the front desk for further information.
- Medicine & medication:** Please contact the reception desk.
- Dry-cleaning and laundry service:** We offer a laundry service by dry cleaning. Laundry bags and a price list can be found in the wardrobe. If you want to have your laundry cleaned on the same day, please indicate this at the front desk. On request, we change your towels and bed linen daily. Please inform the front desk.
- E-mail:** During your stay, we gladly accept e-mails addressed to you. Please contact the front desk. Messages are received from 6.00 am to 10.00 pm. and will be delivered to you. Our e-mail address: info@krone-pforzheim.de
- Emergency call:**
- | | |
|-------------------------|--------|
| Reception desk | 10 |
| Police | 0- 110 |
| Fire brigade/ Ambulance | 0- 112 |
- Emergency exit:** For your own safety, please familiarize yourself with the emergency exit plan in your room for the closest exit. In case of fire, please do not use the elevator.
- Excursions:** Pforzheim offers many sights. Our front desk team will be glad to inform you and help you with your trip and destination.
- Facsimile:** Fax services are available from 6.00 am to 10.00 pm for you. Our front desk team will be glad to assist. Please be informed that there will be a charge of 0.30 € per page (including tax). Incoming faxes are free of charge.
- Flight information:** The front desk will be glad to check your flight schedule for you.
- Flowers:** Please contact the front desk for flower services. Vases are available for rent free of charge at the front desk.
- Garage for repairs:** Our front desk will be glad to inform you upon request.
- Hairdresser:** The front desk will be glad to inform you about location and opening hours of diverse hairdressers.
- Hot Drinks:** In your room you will find a coffee maker and coffee pads. The use of the in-room machine is free of charge. In case you prefer a teakettle, please inform the front desk, we will be glad to provide you with a kettle free of charge.

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In case of fire:	In case of fire, please note the following: <ol style="list-style-type: none"> 1. Keep doors and windows closed. 2. Escape plans are located on the back side of your door. You will find additional plans in all public areas / hallways of the hotel. 3. Immediately leave the building via the stairs and signposted escape routes. 4. Fire extinguishers are on all floors. 5. Our assembly point is at the parking lot.
High Speed Internet:	With your own device you have the option of internet via Wi-Fi or via analogue access and cable. A password for secure internet access is available 24/7 at the front desk for you. Please connect yourself to our hotel network indicated: "Hotelnet". Do you have questions, or something does not work? The staff at the hotel reception are available around the clock under direct dial 10 for questions and assistance.
Iron & Ironing board:	Please contact the front desk for this service (available from 6.00 a.m. – 10.00 p.m.).
Leisure Amenities:	Hotel guests have access to our wellness area and fitness center. The wellness area (sauna & fitness) is open from 6.00 – 10.00 p.m.
Lost & Found:	Please contact the front desk.
Lounges:	Our hotel lobby and seating area are available for hotel guests 24/7.
Luggage:	If you require assistance with your luggage or wish to temporarily store it (possible until 8.00 p.m. at the day of departure), please contact the reception desk. The drop off service is available from 6.00 a.m. to 10.00 p.m..
Map of the town:	We will be happy to provide you with a city map at the front desk.
Newspapers & Magazines:	A selection of newspaper is available at the front desk.
Parking:	Our outdoor car park is free of charge. We offer in-door parking as well for a daily fee of 10.00 € per vehicle, please check at the front desk the availability.
Petrol Station:	The closest petrol station is located: Niefern, Enzberger Str. 40 (2 km distance from hotel).
Pets:	Pets are welcome in our hotel. Please register your pet prior to arrival. The pet fee is € 8,00 per pet /day. However, we would like to ask you to consider the other guests and not to bring the dog to the certain hotel areas (wellness, gym, food & beverage area).

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Photocopying:	Copy- and facsimile services are available at the front desk. Our staff will be happy to assist you. The charge for a photocopy is 0,20 € per page.
Pillow menu:	We offer a selection of pillows. Please contact the reception desk for more information.
Please do not Disturb:	Please use the do-not-disturb sign (which can be found at the inside door) if you do not want to be disturbed or if you do not want your room cleaned by housekeeping.
Post, Parcel- and Express Service: Postcards:	We will be happy to deliver your mail to the closest post office. Incoming mail will be held for you at the front desk. Postcards are available free of charge at the front desk.
Railway Information:	Our front desk team will be happy to assist you in finding the relevant information regarding railway schedules and location.
Restaurant:	Our restaurant is on the ground floor and is available from Monday to Wednesday from 12:00 a.m. to 2 p.m. and from 6 p.m., Thursday to Friday from 6 p.m. Saturday and Sunday is a day of rest.
Restaurant-Reservations:	The front desk or restaurant team will be delighted to reserve a table for you.
Reception:	Our front desk team is available from 6.00 a.m. to 10.00 p.m. for you.
Room service:	The room service with a selection of hot dishes is available during the restaurant hours for you. The fee for room service is 3.00 € per order. A selection of drinks can be bought at the hotel shop at the front desk.
Safety deposit box:	We offer a safety deposit box free of charge at the front desk. Please note that we only guarantee for a restricted value. For more details, please contact the management via the front desk. Regarding your room, the hotel is not liable for any loss of personal values if they were not stored in the in-room safe.
Sauna:	The sauna is in the basement. The use of the sauna is free of charge to our hotel guests. Opening hours: 6:00 - 10:00 p.m.
Sewing service:	Please contact the front desk for this service (available from 6.00 a.m. – 10.00 p.m.).
Shavers:	The reception desk will be pleased to provide you complimentary with a shaving kit.
Shoeshine Service:	A shoeshine machine is located next to the children's corner.

Sightseeing

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- Tours:** The front desk team will be delighted to assist you in arranging tours and excursions in and around Pforzheim.
- Slippers:** Slippers are available free of charge at the front desk.
- Snacks:** Little snacks (chocolate bars, crisps, etc.) are available for sale at the front desk. Please ask our staff regarding offer and prices.
- Station:** The distance to the closest railway station is 6 km from the hotel. You may get there by cab or bus. For cab orders or more information regarding connections, please ask the front desk team.
- Stamps:** Stamps are sold at the front desk. Please contact our team.
- Smoking:** A cigarette vending machine is in the lobby.
- Telephone:** For calls from room to room, please select the desired room number. For local calls we charge a fee of € 0.30 per unit. The telephone Fees will be automatically added to your room bill. For international long-distance calls, please dial: "0" for the outside line + "00" + international area code. + area code no. without "0" + subscriber no.
- Calling Card (Germany) and AT & T are unfortunately not possible in our house. Toll Free numbers are also not possible.
- Some important international area code numbers:
- | | | | |
|---------------------|------------|--------------------|-----------|
| <u>Belgium</u> | <u>32</u> | <u>Netherlands</u> | <u>31</u> |
| <u>Denmark</u> | <u>45</u> | <u>Norway</u> | <u>47</u> |
| <u>France</u> | <u>33</u> | <u>Austria</u> | <u>43</u> |
| <u>Great Britan</u> | <u>44</u> | <u>Spain</u> | <u>34</u> |
| <u>Italy</u> | <u>39</u> | <u>Sweden</u> | <u>46</u> |
| <u>Japan</u> | <u>81</u> | <u>Switzerland</u> | <u>41</u> |
| <u>Luxemburg</u> | <u>352</u> | <u>U.S.</u> | <u>1</u> |
- Television:** Our cable TV offers you over 70 programs in German, English and other languages. The up-to-date TV program magazine can be found on the desk in your room.
- These & That:** Face clothes, additional towels, shaving-sets, toothbrush, shower caps, sewing sets, mechanical fan, ironing facilities, extra pillows or blankets and other useful things are available complimentary at the front desk upon request.
- Ventilator:** We will be happy to provide you with a fan. Please contact the front desk.
- Voltage:** All rooms are equipped with 220 V / 50 Hz sockets.
- Wake up Calls:** Please contact the reception desk. We will be happy to offer a complimentary wakeup call. Alternatively, you may use the alarm clock in your room for this matter.

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